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LANCOM 821+

Small business Internet-access router for ADSL2+

- Integrated ADSL2+ modem
- Stateful-inspection firewall with intrusion detection/denial-of-service protection
- Integrated ADSL2+ modem for speeds of up to 24 Mbps
- Central management of configuration and administration of large installations
- Load balancing with up to two WAN connections
- ISDN interface for remote access, remote configuration and dial-backup
- 4 separable switch ports

LANCOM 821+ is the ADSL2+ router that opens up broadband Internet access for entire networks in small and mid-sized enterprises and offices.

At the same time, the router provides all connected stations with a gateway to office applications such as e-mail, fax, or other ISDN services.

Features like the powerful stateful inspection firewall with Intrusion Detection and Denial-of-Service protection, detailed monitoring and billing functions for all workstations all go to accentuate the professional character of this LANCOM router.

More Security.

The integrated firewall with the latest security functions such as stateful inspection, Intrusion Detection and Denial-of-Service protection will screen your network safely and reliably from attacks from the Internet. A comprehensive range of backup options and high-availability functions over ISDN and VRRP are supplemented by bandwidth management, all of which guarantees trouble-free operations around the clock.

More Professionalism.

The management systems LANconfig and LANmonitor are included and offer not only cost-effective remote maintenance of entire installations and highly convenient setup wizards, but also full real-time monitoring and logging. Further, service providers benefit from the broad range of scripting methods and professional access for administrators via SSH, HTTPS, TFTP and ISDN dial-in.

More Benefits.

Comprehensive installation wizards with preset input masks offer rapid installation of the various functions. LANconfig and LANmonitor as management software are included to allow professional administration and convenient monitoring of all relevant parameters. For larger projects, rollout mechanisms and multiple individual administration accounts are available.

More Reliability for the Future.

From the very start, LANCOM products are designed for a product life of several years. They are equipped with hardware dimensioned for the future. Even reaching back to older product generations, updates to the LANCOM Operating System—LCOS—are available several times a year, free of charge and offering major features. LANCOM offers unbeatable protection of your investment!

Firewall	
Stateful inspection firewall	Incoming/Outgoing Traffic inspection based on connection information. Trigger for firewall rules depending on backup status, e.g. simplified rule sets for low-bandwidth backup lines. Limitation of the number of sessions per remote site (ID)
Packet filter	Check based on the header information of an IP packet (IP or MAC source/destination addresses; source/destination ports, DiffServ attribute); remote-site dependant, direction dependant, bandwidth dependant
Extended port forwarding	Network Address Translation (NAT) based on protocol and WAN address, i.e. to make internal webserver accessible from WAN
N:N IP address mapping	N:N IP address mapping for translation of IP addresses or entire networks
Tagging	The firewall marks packets with routing tags, e.g. for policy-based routing
Actions	Forward, drop, reject, block sender address, close destination port, disconnect
Notification	Via e-mail, SYSLOG or SNMP trap
Quality of Service	
Traffic shaping	Dynamic bandwidth management with IP traffic shaping
Bandwidth reservation	Dynamic reservation of minimum and maximum bandwidths, totally or connection based, separate settings for send and receive directions. Setting relative bandwidth limits for QoS in percent
DiffServ/TOS	Priority queuing of packets based on DiffServ/TOS fields
Packet-size control	Automatic packet-size control by fragmentation or Path Maximum Transmission Unit (PMTU) adjustment
Layer 2/Layer 3 tagging	Automatic or fixed translation of layer-2 priority information (802.11p-marked Ethernet frames) to layer-3 DiffServ attributes in routing mode. Translation from layer 3 to layer 2 with automatic recognition of 802.1p-support in the destination device
Security	
Intrusion Prevention	Monitoring and blocking of login attempts and port scans
IP spoofing	Source IP address check on all interfaces: only IP addresses belonging to the defined IP networks are allowed
Access control lists	Filtering of IP or MAC addresses and preset protocols for configuration access and LANCAPI
Denial of Service protection	Protection from fragmentation errors and SYN flooding
General	Detailed settings for handling reassembly, PING, stealth mode and AUTH port
URL blocker	Filtering of unwanted URLs based on DNS hitlists and wildcard filters
Password protection	Password-protected configuration access can be set for each interface
Alerts	Alerts via e-mail, SNMP-Traps and SYSLOG
Authentication mechanisms	PAP, CHAP, MS-CHAP and MS-CHAPv2 as PPP authentication mechanism
Anti-theft	Anti-theft ISDN site verification over B or D channel (self-initiated call back and blocking)
Adjustable reset button	Adjustable reset button for 'ignore', 'boot-only' and 'reset-or-boot'
High availability / redundancy	
VRRP	VRRP (Virtual Router Redundancy Protocol) for backup in case of failure of a device or remote station. Enables passive standby groups or reciprocal backup between multiple active devices including load balancing and user definable backup priorities
FirmSafe	For completely safe software upgrades thanks to two stored firmware versions, incl. test mode for firmware updates
ISDN backup	In case of failure of the main connection, a backup connection is established over ISDN. Automatic return to the main connection
Analog/GSM modem backup	Optional operation of an analog or GSM modem at the serial interface
Load balancing	Static and dynamic load balancing over up to 2 WAN connections. Channel bundling with Multilink PPP (if supported by network operator)
Redundancy	Configuration of redundant WAN connections with optional load balancing
Line monitoring	Line monitoring with LCP echo monitoring, up to 4 addresses for end-to-end monitoring with ICMP polling
Firewall throughput (max.)	
1518-byte frame size UDP	65 Mbps
256-byte frame size UDP	17 Mbps
Routing functions	
Router	IP, IPX and NetBIOS/IP multi-protocol router
VLAN	VLAN ID definable per interface and routing context (4,094 IDs)
Q-in-Q tagging	Support of layered 802.1q VLANs
ARP lookup	Packets sent in response to LCOS service requests (e.g. for Telnet, SSH, SNTP, SMTP, HTTP(S), SNMP, etc.) via Ethernet can be routed directly to the requesting station (default) or to a target determined by ARP lookup

Routing functions	
Advanced Routing and Forwarding	Separate processing of 8 contexts due to virtualization of the routers. Mapping to VLANs and complete independent management and configuration of IP networks in the device, i.e. individual settings for DHCP, DNS, Firewalling, QoS, VLAN, Routing etc. Automatic learning of routing tags for ARF contexts from the routing table
HTTP	HTTP and HTTPS server for configuration by web interface
DNS	DNS client, DNS server, DNS relay, DNS proxy and dynamic DNS client
DHCP	DHCP client, DHCP relay and DHCP server with autodetection. Cluster of several LANCOM DHCP servers per context (ARF network) enables caching of all DNS assignments at each router
NetBIOS	NetBIOS/IP proxy
NTP	NTP client and SNTP server, automatic adjustment for daylight-saving time
Policy-based routing	Policy-based routing based on routing tags. Based on firewall rules, certain data types are marked for specific routing, e.g. to particular remote sites or lines
Dynamic routing	Dynamic routing with RIPv2. Learning and propagating routes; separate settings for LAN and WAN. Extended RIPv2 including HopCount, Poisoned Reverse, Triggered Update for LAN (acc. to RFC 2453) and WAN (acc. to RFC 2091) as well as filter options for propagation of routes. Definition of RIP sources with wildcards
COM port server	
COM port forwarding	COM-port server for the DIN interface. For a serial device connected to it, the server manages its own virtual COM port via Telnet (RFC 2217) for remote maintenance (works with popular virtual COM-port drivers compliant with RFC 2217). Switchable newline conversion and alternative binary mode. TCP keepalive according to RFC 1122 with configurable keepalive interval, retransmission timeout and retries
LAN protocols	
IP	ARP, proxy ARP, BOOTP, LANCAPI, DHCP, DNS, HTTP, HTTPS, IP, ICMP, NTP/SNTP, NetBIOS, PPPoE (server), RADIUS, RIP-1, RIP-2, RTP, SIP, SNMP, TCP, TFTP, UDP, VRRP
IPX	RIP, SAP, IPX and SPX watchdogs, NetBIOS watchdogs
WAN protocols	
ADSL, Ethernet	PPPoE, PPPoA, IPoA, Multi-PPPoE, ML-PPP, PPTP (PAC or PNS) and plain Ethernet (with or without DHCP), RIP-1, RIP-2, VLAN
ISDN	1TR6, DSS1 (Euro-ISDN), PPP, X75, HDLC, ML-PPP, V.110/GSM/HSCSD, CAPI 2.0 via LANCAPI, Stac data compression
WAN: ADSL	ADSL over ISDN compliant with ITU G.992.1 Annex B (compatible to Deutsche Telekom U-R2 connections) or ADSL over POTS compliant with ITU G.992.1 Annex A
WAN: ADSL2+	ADSL2+ over ISDN compliant with ITU G.992.3, ITU G.992.5 Annex B (ADSL2+) or ADSL2+ over POTS compliant with ITU G.992.3 and ITU G.992.5 Annex A (ADSL2+)
Ethernet ports	4 individual 10/100-Mbps Fast Ethernet ports; one can be switched as an additional WAN port with load balancing. Ethernet ports can be electrically disabled within LCOS configuration
- freely configurable	Each Ethernet port can be freely configured (LAN, DMZ, WAN, monitor port, off). LAN ports can be operated as a switch or separately. Additionally, external DSL modems or termination routers can be operated as a WAN port with load balancing and policy-based routing. DMZ ports can be operated with their own IP address range without NAT
ISDN	ISDN BRI port (S0 bus)
Serial interface	Serial configuration interface / COM port (8 pin Mini-DIN): 9,600 - 115,000 baud, suitable for optional connection of analog/GPRS modems
Management	
LANconfig	Configuration program for Microsoft Windows, incl. convenient Setup Wizards. Optional group configuration, simultaneous remote configuration and management of multiple devices over ISDN dial-in or IP connection (HTTPS, HTTP, TFTP). Configuration program properties per project or user. Automatic storage of the current configuration before firmware updates. Exchange of configuration files between similar devices, e.g. for migrating existing configurations to new LANCOM products. Detection and display of the LANCOM managed switches
LANmonitor	Monitoring application for Microsoft Windows for (remote) surveillance and logging of the status of LANCOM devices and connections, incl. PING diagnosis and TRACE with filters and save to file. Search function within TRACE tasks. Wizards for standard diagnostics. Export of diagnostic files for support purposes (including bootlog, sysinfo and device configuration without passwords). Graphic display of key values (marked with an icon in LANmonitor view) over time as well as table for minimum, maximum and average in a separate window, e.g. for Rx, Tx, CPU load, free memory. Monitoring of the LANCOM managed switches
Firewall GUI	Graphical user interface for configuring the object-oriented firewall in LANconfig: Tabular presentation with symbols for rapid understanding of objects, choice of symbols for objects, objects for actions/Quality of Service/remote sites/services, default objects for common scenarios, individual object definition (e.g. for user groups)
WEBconfig	Integrated web server for the configuration of LANCOM devices via Internet browsers with HTTPS or HTTP. Similar to LANconfig with a system overview, syslog and events display, symbols in the menu tree, quick access with side tabs. WEBconfig also features Wizards for basic configuration, security, Internet access, LAN-LAN coupling. Online help for parameters in LCOS menu tree
Device Syslog	Syslog buffer in the RAM (size depending on device memory) to store events for diagnosis. Default set of rules for the event protocol in Syslog. The rules can be modified by the administrator. Display and saving of internal Syslog buffer (events) from LANCOM devices with LANmonitor, display only with WEBconfig
Access rights	Individual access and function rights for up to 16 administrators

Management	
User administration	RADIUS user administration for dial-in access (PPP/PPTP and ISDN CLIP). Support for RADSEC (Secure RADIUS) for secure communication with RADIUS servers.
Remote maintenance	Remote configuration with Telnet/SSL, SSH (with password or public key), browser (HTTP/HTTPS), TFTP or SNMP, firmware upload via HTTP/HTTPS or TFTP
TACACS+	Support of TACACS+ protocol for authentication, authorization and accounting (AAA) with reliable connections and encrypted payload. Authentication and authorization are separated completely. LANCOM access rights are converted to TACACS+ levels. With TACACS+ access can be granted per parameter, path, command or functionality for LANconfig, WEBconfig or Telnet/SSH. Each access and all changes of configuration are logged. Access verification and logging of SNMP Get and Set requests. WEBconfig supports the access rights of TACACS+ and choice of TACACS+ server at login. LANconfig provides a device login with the TACACS+ request conveyed by the addressed device. Authorization to execute scripts and each command within them by checking the TACACS+ server's database. CRON, action-table and script processing can be diverted to avoid TACACS+ to relieve TACACS+ servers. Redundancy by setting several alternative TACACS+ servers. Configurable option to fall back to local user accounts in case of connection drops to the TACACS+ servers. Compatibility mode to support several free TACACS+ implementations
Remote maintenance of 3rd party devices	A remote configuration for devices behind der LANCOM can be accomplished (after authentication) via tunneling of arbitrary TCP-based protocols, e.g. for HTTP(S) remote maintenance of VoIP phones or printers of the LAN
ISDN remote maintenance	Remote maintenance over ISDN dial-in with calling-number check
TFTP & HTTP(S) client	For downloading firmware and configuration files from a TFTP, HTTP or HTTPS server with variable file names (wildcards for name, MAC/IP address, serial number), e.g. for roll-out management. Commands for live Telnet session, scripts or CRON jobs
Security	Access rights (read/write) over WAN or (W)LAN can be set up separately (Telnet/SSL, SSH, SNMP, HTTPS/HTTP), access control list
Scripting	Scripting function for batch-programming of all command-line parameters and for transferring (partial) configurations, irrespective of software versions and device types, incl. test mode for parameter changes. Utilization of timed control (CRON) or connection establishment and termination to run scripts for automation. Scripts can send e-mails with various command line outputs as attachments
SNMP	SNMP management via SNMP V2, private MIB exportable by WEBconfig, MIB II
Timed control	Scheduled control of parameters and actions with CRON service
Diagnosis	Extensive LOG and TRACE options, PING and TRACEROUTE for checking connections, LANmonitor status display, internal logging buffer for SYSLOG and firewall events, monitor mode for Ethernet ports
LANCAPI	Available for all LANCOM routers with integrated ISDN interface. LANCAPI provides CAPI 2.0 features for Microsoft Windows to utilize ISDN channels over the IP network
CAPI Faxmodem	Softmodem for Microsoft Windows that makes use of LANCAPI to send and receive faxes via ISDN
Statistics	
Statistics	Extensive Ethernet, IP and DNS statistics; SYSLOG error counter
Accounting	Connection time, online time, transfer volumes per station. Snapshot function for regular read-out of values at the end of a billing period. Timed (CRON) command to reset all counters at once
Export	Accounting information exportable via LANmonitor and SYSLOG
Hardware	
Power supply	12 V DC, external power adapter (230 V)
Environment	Temperature range 5–40°C; humidity 0–95%; non-condensing
Housing	Robust synthetic housing, rear connectors, ready for wall mounting, Kensington lock; 210 x 45 x 140 mm (W x H x D)
Fans	None; fanless design without rotating parts, high MTBF
Power consumption (max)	ca. 7 Watts
Declarations of conformity	
CE	EN 55022, EN 55024, EN 60950
Package content	
Manual	Printed User Manual (DE, EN) and Quick Installation Guide (DE/EN/FR/ES/IT/PT/NL)
CD	CD with firmware, management software (LANconfig, LANmonitor, LANCAPI) and documentation
Cable	Serial configuration cable, 1.5m
Cable	1 Ethernet cable, 3m
Cable	ADSL cable, 3m
Cable	ISDN cable, 3m
Support	
Warranty	3 years Support via Hotline and Internet KnowledgeBase
Software updates	Regular free updates (LCOS operating system and management tools) via Internet

Options	
Advance Replacement	LANCOM Next Business Day Service Extension CPE, item no. 61411
Warranty Extension	LANCOM 2-Year Warranty Extension CPE, item no. 61414
Accessories	
Documentation	LANCOM LCOS Reference Manual (DE), item no. 61700
19" Rack Mount	19' rackmount adapter, item no. 61501
Modem Backup	LANCOM Modem Adapter Kit, item no. 61500
Item numbers	
LANCOM 821+ (Annex A)	61142
LANCOM 821+ (Annex B)	61143 (suitable for UR-2 standard ADSL connections in Germany)
LANCOM 821+ (Annex A) UK	61144

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